

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002950	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED C 09/16/2015
NAME OF PROVIDER OR SUPPLIER FAIR HAVENS CHRISTIAN HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 1790 SOUTH FAIRVIEW AVENUE DECATUR, IL 62521		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations: 300.610a) 300.1210b) 300.1210d)3 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 3) Objective observations of changes in a resident's condition, including mental and</p>	S9999	<p style="text-align: center;">Attachment A Statement of Licensure Violations</p>		

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

09/30/15

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S9999	<p>Continued From page 1</p> <p>emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident These Requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to follow their policy for urinary catheter insertion, failed to assess a resident for complications after urinary catheter placement, failed to prevent cross contamination during urinary catheter care and failed to maintain urinary catheter drainage tubing off the floor for two of four residents (R1 and R5) reviewed for indwelling urinary catheters in the sample of five. These failures resulted in R1 experiencing severe pain and gross hematuria.</p> <p>Findings include:</p> <p>1. The Minimum Data Set dated 6/29/15 documents that R1 is cognitively intact. The Physician's Order Sheet dated 8/1/15 through 8/31/15 documents that R1 has diagnoses of urinary obstruction.</p> <p>E5's (Registered Nurse) Nurses Note for R1 dated 9/1/15 at 5:35 am (entered as a late note on 9/4/15) states "(R1) complaining of not being able to urinate. Writer reinserted (urinary) catheter at this time with return of urine. Resident voices relief. 0600 resident complaining of pain</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>output in (urinary catheter) bloody. Resident given pain pill.....0730 resident continues to complain of pain output in (urinary) catheter continues to be frankly bloody. Writer contacted Z1 and received orders to do a CBC (Complete Blood Count), PT/INR (Prothrombin Time/International Normalized Ratio) and irrigate (urinary catheter) until clear. Day shift nurse (E3 Licensed Practical Nurse) to do labs and irrigate (urinary catheter)"</p> <p>E3's Nurses Note for R1 dated 9/1/15 states "Problem/Symptom is hematuria, SOB (short of breath), purple/blue lips, pale face, increased confusion, temperature 101.3 (degrees foresight). This problem started when writer went into room to draw stat CBC, PT/INR at 8:30 (am) and noticed condition change.....MD (Medical Doctor) ordered to send resident to ER (Emergency Room). Resident left facility around 0945. Reported to (Z1 Physician) at 8:35 AM."</p> <p>The Emergency Department Note dated 9/1/15 states "(R1) blood seen in (urinary catheter) and bag.....The pain is at a severity of 8/10. The pain is severe.....today the patient was in severe distress." The Hospital Admission History and Physical dated 9/1/15 at 10:25 AM states "Genitals - gross hematuria, (urinary catheter) in place, traumatic in appearance.....(R1) came in with pain in suprapubic region. (R1) (urinary catheter) balloon appeared to be in the urethra, gross hematuria seen. Catheter was replaced in ER (Emergency Room). Patient continues to have hematuria."</p> <p>On 9/14/15 at 1:50 PM E5 Registered Nurse stated that on the morning of 9/1/15 R1's abdomen was distended and that R1 complained that he could not urinate so she reinserted an</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>indwelling urinary catheter at 5:35 AM. E5 stated that at 6:00 AM R1 complained of pain and that frank blood was present in R1's catheter bag. E5 stated she did not ask R1 where his pain was but that she assumed the pain was associated with the urinary catheter. E5 stated she gave R1 a pain pill at that time.</p> <p>On 9/15/15 at 12:20 PM E5 stated that when she noted blood in R1's catheter bag and he complained of pain on 9/1/15 she did not assesses R1's abdomen for distention or examine R1's penis or catheter insertion site. At that time E5 stated that when she inserted R1's urinary catheter she advanced the catheter until approximately 30 cc (cubic centimeters) of urine flowed into the catheter tubing and then she inflated the catheter balloon. E5 stated a small amount of urine flowed into the catheter tubing after she inflated the catheter balloon. E5 stated she did not advance the catheter to near the bifurcation of the catheter tube prior to inflating the balloon.</p> <p>On 9/14/15 at 1:05 PM E3 LPN stated that during shift change report on 9/1/15 between 7:30 AM and 8:00 AM E4 Certified Nurses Aide reported to E3 and E5 that R1 had blood in his catheter bag. E3 stated that she checked R1's catheter bag and E4 then notified Z1 of R1's condition and received orders for stat PT/INR, CBC and to irrigate R1's urinary catheter. E3 stated that when she returned to draw R1's blood and irrigate his catheter that she noticed a "complete change in (R1)". E3 stated that R1 was confused and short of breath. E3 stated she irrigated R1's catheter and blood returned in the tubing. E3 stated at that time she called Z1 and R1 was transferred to the Emergency Department.</p>	S9999			

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S9999	Continued From page 4 On 9/15/15 at 1:10 PM Z3 Emergency Department Registered Nurse stated that when R1 arrived in the Emergency Department on 9/1/15 she was sure that the urinary catheter balloon was inflated in R1's urethra. Z3 stated that there was more length on the urinary catheter tubing than she would expect and that the catheter was not draining urine. Z3 stated that R1 was in severe pain and that frank blood was coming out around the catheter insertion site. Z3 stated that approximately 40 cc of blood was present in the catheter drainage bag. Z3 also stated that R1's penis was swollen and bruised. Z3 stated that Z4 Emergency Department Physician instructed her to remove the urinary catheter and insert a new catheter. Emergency Room Notes dated 9/1/15 document that R1 was admitted to the hospital on 9/1/5 with diagnoses of pneumonia and sepsis and a problem list which included traumatic hematuria. Z5 (Infectious Disease Physician) Hospital Progress Note dated 9/3/15 "(R1) Impression - Severe Sepsis probably secondary to complicated urinary tract infection.....Posttraumatic hematuria, secondary to (urinary catheter).....Multiorgan failure secondary to sepsis.....probable pneumonia right lung." The Discharge Summary dated 9/4/15 documents that R1 died at the hospital on 9/3/15 and that the cause of R1's death was "cardiorespiratory arrest from septic shock, anemia, hematuria." On 9/15/15 at 2:50 PM E2 Director of Nurses stated that E5 should have advanced the urinary catheter tubing three or four more inches into	S9999			

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S9999	<p>Continued From page 5</p> <p>R1's urethra after she noted urine return in the tubing before inflating the catheter balloon to ensure the balloon was not in the urethra. E2 also stated that E5 should have deflated the balloon and reassessed the catheter placement when R1 complained of pain and blood was noted in his catheter.</p> <p>The policy related to Urinary Catheter Insertion dated 1/1/12 states "Advance catheter almost to its bifurcation (for male patient).....prevents the balloon from becoming trapped in the urethra.....make sure the catheter is draining properly before inflating balloon, then withdraw catheter slightly.....inadvertent inflation of the balloon within the urethra is painful and causes urethral trauma."</p> <p>On 9/16/15, at 11:30 AM, E7, Certified Nurse Assistant (CNA), and E12, CNA, transferred R5 from wheelchair to bed via mechanical lift. E12 donned gloves prior to transferring R5 to the bed. E12 touched R5's clothing, incontinent brief and towel with gloves on. E12, with the same contaminated gloves on, performed catheter care on R5 - E12 held R5's labia open, then got a clean cloth and wiped R5's perineal area and urinary catheter tubing. E12 continued perineal care then placed brief and pants on R5 with the same contaminated gloves. E12 then removed the contaminated gloves and washed E12's hands.</p> <p>On 9/16/15, at 11:55 AM, E12 was pushing R5 to the dining room via R5's wheelchair. R5's indwelling catheter tubing was dragging on the floor underneath R5's wheelchair. E12 stated E12 did not know it was dragging. E12 stated the bars on the wheelchair are crisscrossed and the catheter bag does not stay up. E12 then adjusted</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>the catheter tubing so it was not dragging,</p> <p>On 9/16/15, at 12:00 PM, E12 stated she did not change gloves because it was the spur of the moment and E12 was nervous. E12 stated she should have changed gloves after getting R5 in bed and taking R5's pants down. E12 stated she should have changed E12's gloves before starting catheter care.</p> <p>On 9/16/15, at 12:50 PM, E2, Director of Nurses (DON), stated "personally gloves should be changed every time they wipe." E2 stated noticing E12 kept gloves on for the whole time and that E12 should have washed E12's hands. E2 stated they should have known better than to let the catheter tubing drag on the ground for infection control reasons.</p> <p>Management of the Patient with an Indwelling (Self-Retaining) Catheter and Closed Drainage System, date 1/1/2012, states to "wash hands immediately before and after handling any part of the system."</p> <p>(B)</p>	S9999			